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Operation plan for East Coast Amusements Limited Midway

Scope:

Due to the COVID-19 Pandemic the outdoor amusement industry has been delayed and significantly affected in its normal operations. With the easing of restrictions across the Maritime Provinces and new directives by various Governments an opportunity to resume operations has presented itself. This will be an involved process ensuring the proper measures are in place to offer safe family entertainment options while adhering to all COVID-19 Protocols. Our particular industry will be held to the highest of standards and must demonstrate the dedication to the protocols in place to ensure we stand as an example for how a "new normal" can include outdoor amusements.

The following operational plan will include various protocols and changes to normal operations to ensure this meets and exceeds the government expectations. With the opening of the Maritime Bubble the plan will be tweaked to ensure it meets approval in each jurisdiction we may enter.

(The New Normal as it pertains to East Coast Amusements Operations)

To define the idea of the "New Normal" in the COVID-19 active world is a difficult prospect, however it can be simply defined in the following two statements: Social Distancing and Increased Cleaning (Sanitation). These two statements will form the foundation of what we need to accomplish in moving forward with 2020 operations. In addition to these two concerns the very nature of our industry adds one more consideration to plan, Contact Tracing. Should an outbreak be traced back to our operations it will be imperative that we can assist the health authorities in contact tracing those who possibly may have been infected, as such a record of daily visitors to the midway will be important.

While this summary stands as a brief introduction to the plan to follow it highlights the responsibilities of the company in preparing to resume operations. The following protocols will be mandatory and enforced with no room for argument.

Organization:

As with general ride safety and operations the key decisions and oversight of the COVID 19 operational plan will remain with the upper levels of Company management. Lead by Nathan Smithers, office manager, who will be responsible for the development of the following plan and take the lead role in its monitoring and enforcement.

The dynamic nature of the current state of affairs will have the following operational plan reviewed and altered as needed as new information and regulations become available. This will follow the same initial structure with input being welcomed from all employees, but ultimately left to the discretion of the office staff.

Potential Risks:

The very nature of the Midway experience provides a unique set of risks for patrons and staff while dealing with COVID19. To help mitigate these risks we must first acknowledge what they may be.

- 1) Interactions with large differing groups of people
- 2) Contact surfaces shared between staff and patrons
- 3) Inability to always provide the social distancing of 2m/6ft due to safety checks at rides
- 4) Mobility of industry takes us to various locations
- 5) Close working environment of staff / living quarters

Identification of these inherent risks is the first step into development of a working plan to minimize risk. While the Province has entered the final stage of the gradual reopening and Health Authorities had determined the spread of COVID19 to be minimal we still must take all measures to provide a safe workplace for employees and patrons.

Risk Level Assessment:

Rides: Highest level of risk due to contact surfaces which cannot be avoided by staff and patrons, and at times inability to maintain social distancing measures due to safety checks.

- Maintain social distancing whenever possible, patrons must enter the ride on their own or people in their bubble may assist. This means no physically helping riders onto the ride (No Touch Contact)
- Sanitation after each ride is completed of the contact surfaces.
- Active screen prior to Midway Entry to minimize active cases gaining entry.
- Minimal breaking of the social distancing rules only for ride safety checks, staff will always wear face masks or coverings.

Games: Medium level of risk due to minimal contact surfaces and ability to maintain social distancing.

- Initially the games of the Midway could have provided an increased risk level however in establishing the operational plan we have removed games that are deemed to be difficult in minimizing employee and patron risk. The remaining games will follow the solutions outlined below.
- Sanitization of contact surfaces after each new patron
- Employees required to wear masks and maintain the 2m / 6ft social distancing
- No trading of stock, once patron leaves the game the stock is theirs cannot be traded in at any time
- Avoidance of groups of spectators watching the games unless they are maintaining the social distancing requirements.

Food Concessions: Medium level of risk due to minimal contact surfaces and ability to maintain social distancing.

- Initially the Food concessions of the Midway could have provided an increased risk level however in establishing the operational plan we have removed shared contact services such as condiments and self serve straws, cutlery.
- Sanitization of contact surfaces after each new patron
- Employees required to wear masks and maintain the 2m / 6ft social distancing
- Flow control for ordering and receiving of food to maintain social distancing.

Protocol 1 General considerations for all Employees/Management

This Phase of the operational plan covers all employees to limit the potential spread of COVID 19 to themselves and patrons. To this end the following is expected of all employees:

- 1) Notice to be given to management if you have been out of the provincial bubble for any reason within the past 14 days of your shift, this is to be communicated by phone/email in a contactless manor. Any employee who has been outside of the province must not report for work and self isolate as required by Government of New Brunswick rules.
- 2) Any employee whom has been in contact with anybody who has been outside of the provincial bubble and under self isolation, must not report for work and inform management in a contact less manor ie)Phone or email
- 3) Any employee showing signs of COVID 19, including and not limited to Fever, shortness of breath, abnormal temperature, cough, fatigue headache or any other symptom noted by NB Health must not report for work and self isolate for 14 days. Notice should be given by contactless manor such as phone and or email.
- 4) All staff in contact with patrons must wear a face mask or covering
- 5) All staff are encouraged to use hand sanitizer and practice extra diligence in frequent hand washing to combat the potential spread. Hand sanitizer will be made available at workstations.
- 6) All staff are to remain with in their stations bubble and limited interaction with staff not in their immediate area, avoid congregations.
- 7) All staff are encouraged to bring any questions or concerns to management as they arise only as a team can we ensure our safety and our patrons and staff.
- 8) While we continue to accept cash, employees are encouraged to use hand sanitizer after the handling of all currency. Provisions have be made to offer contactless tap payment should patrons wish to use that.
- 9) Shared workspaces are to de sanitized at the start of each shift, product will be available. This will included all spaces that are required to be commonly touched by various employees.
- 10) The living quarters will form a bubble as defined by current regulations, this bubble must be respected and maintained. As such no visitors will be permitted to the living quarters area at any time. Your personal space is expected to be maintained at the highest level of sanitation with increased cleaning as part of your normal routine.
- 11) Coughing and sneezing is to be done into your arm at all times, as well as increased handwashing / sanitizing.
- 12) Gloves are not to be worm when operating rides, contrary to popular belief gloves are not a suitable PPE (Personal Protective Equipment) unless they are disposed of each time they contact a new persons contact surface. Gloves that are not disposed of in fact create a permanent contact surface that may spread the virus faster if contacted with.
- 13) The office will have available in this guide information for your consideration from various regulatory bodies and health organizations. Information is the best defence feel free to visit the office to consult this information if you would like to know more.

Protocol 2 Entry to the Midway Grounds / Midway Layout

- 1) Staff will be on hand to greet patrons, one person will be assigned to this task and subject to employee guidelines outlined above. This person's job will be to greet patrons one bubble at a time, explain the rules of the midway, highlighting the social distance requirements as follows:
 - Patrons are to remain in their family bubbles and maintain 6 feet of social distancing from all others whenever possible.
 - Patrons who are experiencing symptoms of COVID 19 or have been out of province will be denied entry.
 - Patrons must fill out the mandatory contact information sheets before entry to the Midway area.
 - Patrons will be encouraged to wear facemasks, which will be available for purchase at the entry point if they so wish, although it will not be a requirement, it will be strongly recommended.
 - Active screening measures will be implemented, including temperature checks by contactless method, and questions included on contact information sheet to be completed.
 - As of now masks are not mandatory, however they will be strongly encouraged to all patrons entering the grounds. Mask will remain mandatory for all employees.

Protocol 3 Ride operation

- 1) Riders must be placed together only if they are in the social bubbles, single riders are permitted if they have no one in their social bubble to accompany them.
- 2) Staff will ensure that social distancing is practiced on all rides, this will be in addition to normal ride balancing considerations. This may mean skipping seats to provide the social distancing or running rides at reduced capacity. The rides do not need to be full to run.
- 3) Once all riders have exited the ride, all contact surfaces must be cleaned with the approved disinfectant provided. This must be completed before the next group of riders is admitted, wait times will be expected as this is completed.
- 4) Your face mask must remain in place during all interactions with the public.
- 5) Riders will deposit their own tickets into the can, you will verify them and watch them place them into the can before admitting riders.
- 6) There can be no switch of seats once riders have been seated, so take time to consider placement before seating them. Should you move a rider, the previous seated area must be cleaned before you admit new riders.
- 7) Any riders not obeying these rules or social distancing, may be refused entry to the ride and directed to the office to speak with management, this is to be done in a professional and polite manner.

Protocol 4 Canteen operations

- 1) All canteens have been roped off to ensure one way traffic with painted lines at 6 foot intervals to help patrons social distance.
- 2) All canteen staff must wear masks even if they are not dealing with customers this is in exception to protocol 1 rules
- 3) All patrons will be asked to exit the canteen area once they have received their order to ensure no groups forming
- 4) All canteens will be equipped with sanitizers approved to kill Covid 19 to be used on surfaces with customer contact, regular cleaning intervals of 30 mins will be observed
- 5) Canteens have signage reminding patrons of social distancing requirements
- 6) Elimination of the Seating tent for concessions, Patrons will be encouraged to eat in their bubbles around the midway where social distancing can occur.
- 7) Elimination of shared use condiments, individual packets will be available
- 8) No refills will be allowed with any cups, only one time use cups allowed.

Protocol 5 Restroom Protocols

- 1) Restrooms will be sanitized on a 30 min schedule An approved cleaner is to be sprayed on the contact surfaces inside and out of the port a potties.
- 2) Restrooms are all equipped with hand sanitizing equipment (sink or sanitizer at approved level for use)
- 3) Wash stations with soap and water provided for use in addition to restrooms
- 4) Restrooms are spaced 6 feet about to ensure social distancing
- 5) Markings provided to assist customers should lines for at restrooms ensuring 6 foot social distancing

Protocol 6 General considerations for COVID 19 Plan

- 1) Use of the signs around midway to remind patrons of rules including the social distancing requirements
- 2) Management patrols of Midway to ensure patrons and staff compliance with COVID plan
- 3) Politely advise any patron in violation of social distancing protocols of their importance

Appendix A

Disinfection/Sanitation Materials to be used and mixing instructions and protocols:

Two products have been chosen for sanitation of rides in the preceding protocols

1) Saniblend RTU DIN 02344904, product is ready to use no mixing required. Required time for effectiveness is 10min, as such surfaces will be sprayed and not used for the 10min period.

2) Lysol Multi surface cleaner DIN 02245935, product is being mixed at a 50:50 ratio, recommend mix ratio is 250ml to 3.75l water. We have chosen more concentrated mix for extra sanitation and safety in covid19 protocols. Effectiveness is 10min period before wiping.

3) Hand Sanitizer is 70% Alcohol active ingredient

NB// All surfaces are to be cleaned prior to operation with soap and water to ensure no dirt, grease, or grime present prior to use of sanitizer.

Conclusion:

These protocols will be dynamic in nature as government regulations and requirements continue to change and evolve. By following a simple plan we can all work together to ensure a safe work environment and fight the spread of the virus hopefully returning to a normal level of operations.

Any further questions or concerns can be directed to myself at 506-874-2384 or nathan@ecaofnb.com

Thanks

Nathan Smithers
General Manager