

Reithoffer Shows, Inc.

COVID19 Re-opening Guidelines

These considerations regard adjustments for our midway operations to consider before reopening prior to the development of a treatment or widely accessible vaccine for COVID-19. They will be adjusted and simplified as time goes on, conditions improve, and new best practices are identified.

These considerations are designed to be a rough outline, subject to discussion and adjustment as needed with input from the local government agencies and health authorities where our midway operates. If government guidance is more stringent than this document, we will follow government guidance.

It is important to remember the difference between outdoor attractions and other venues for mass gatherings such as sports arenas, movie theaters, and concerts:

- 1. Capacity can be reduced/managed to allow for appropriate social distancing.
- 2. Seating positions in rides and attractions are controlled by employees.
- 3. Exposure time is limited. Guests generally move throughout the experience, much like in an inner-city district or zone. The guests are not sitting in a single location, elbow-to-elbow, for an extended period.
- 4. A large percentage of attraction attendance is made up of family members and others who live in the same home and thus do not need to be physically distanced from each other.











Top Considerations for Reopening:

- 1. Allow healthy people to enjoy the facility and encourage the use of masks/face coverings for guests and staff.
- 2. Provide multiple handwash/sanitize stations to encourage frequent handwashing.
- 3. Manage density of people within the midway to keep people or family units that have been isolating together 6 feet apart. Physical distancing guidelines may vary by region and can be reduced by wearing of masks/face coverings.
- 4. Reduce touch areas where possible and sanitize high touch surfaces frequently.
- 5. Protect employees with various approaches including barriers, protective coverings, and distancing.
- 6. Communicate with employees and guests effectively on how to prevent the spread of germs.

The following protocols are now being implemented throughout the midway to include all rides, attractions and concessions:

CLEANING PROTOCOLS

- Complete disinfection and sanitation of the entire facility. A product called KOC-86 is a self-sanitizing water-based coating of Titanium Dioxide. It is applied with an electrostatic fogging sprayer that can be applied to all surfaces. The product works 24/7 and lasts up to six months. The product is EPA approved and destroys any microorganism that touches sprayed surfaces such as viruses, bacteria, mold, and other microorganisms. Viruses cannot be spread by surface contact.
- In addition to the above, high touch areas will be frequently sanitized. This includes, but is not limited to, door handles, control equipment, counters, handrails, tables, seats, benches, baby changing stations, door knobs, queue rails, ATM machines, etc.



• CLEAN TEAM: Create a team of at least 3-5 people, depending on size of midway, to constantly monitor and clean guest service areas.

DUTIES:

Monitor the handwashing/sanitizing stations and fill as needed. Clean and wipe down all rest areas and guest service areas including seats and tables.

Wipe down outside service counters of all ticket boxes and guest relations trailer.

Wipe down door handles of any midway porta johns.

Record dates and times of cleanings.

• Frequent handwashing is essential and is the responsibility of all employees and guests. Signage and multiple hand washing/sanitizing stations will be prevalent to encourage hand washing for a least 20 seconds.





- All employees will wear masks/face coverings while on the job or interacting with others. Guests should be encouraged but not required to wear masks/face coverings wherever social distancing cannot occur.
- Utilization of touch-free and contact-free technology whenever possible.
- Wherever possible place Plexiglas or other types of barriers/hygiene screens between guests and employees.

ALTERNATE QUEUING AND SOCIAL DISTANCING SIGNAGE

All queue lines will have signage and/or ground markings to denote the appropriate 6 feet of social distance space between parties of immediate family members.



• All rides will need to establish "Social Distance" lines with signage placed appropriately whether using queue lines or not. May use sticker signs directly on the pavement or "X" sprayed on the ground to mark 6' intervals or whatever method is feasible and/or approved by fairgrounds.

SEATING/CAPACITY

Where necessary seating will be limited to comply with social distancing requirement. Examples would include: seating every other ride vehicle, limiting capacity on a ride to allow for space between groups, etc. Game players will be spaced to allow for proper social distancing. Immediate family members, caretakers, household members, and romantic partners need only follow Social Distancing requirements from other guests.

• Note that some rides such as Bounces and Glass Houses and Raiders type fun houses may need to be approved for opening by State, Local or Fair Authorities as they are considered "high touch" rides. Each location/event may have different criteria.

AVOID CONTACT

Employees should avoid physically assisting/lifting guests. If a guest needs assistance, ask another member of their party to help.

HEALTH SCREENING FOR EMPLOYEES

Employees will be instructed that if they aren't feeling well, are running a fever, or are displaying any symptoms of COVID-19, they should stay home. Should an employee become symptomatic at work, a temperature check may be performed with temperatures that should be below 100.4°F.

• All ride operators and attendants must be trained in the new procedures for COVID19 Guidelines.

PPE

Personal Protective Equipment (PPE) will be worn by employees based on their role and responsibilities and in adherence to local and state guidance and OSHA mandates.





OSHA is recommending employees wear face masks/face coverings (surgical or fabric, not N95) if employees are within 6 feet of another person (co-worker or guest).

Employees in personal offices or in single-employee work locations away from other employees or guests (e.g. in a ride control booth) may not need to wear face masks or coverings while in those locations. Those locations should still be sanitized between employee rotations.

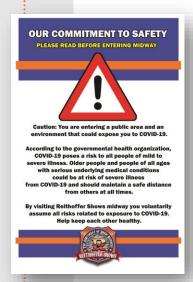
GUEST COMMUNICATION

- Signage at entrances to warn guests about the risk of contracting COVID-19 in any public space, like the following example: We are committed to keeping you healthy and safe, but we cannot guarantee you won't be exposed to COVID-19. We rely on you to protect yourself by:
 - Washing your hands often and avoid touching your face
 - Maintain your distance from others
 - Cover your mouth and nose
 - Avoid touching surfaces
 - If you're sick, please don't participate and encourage your family not to participate until you are well.
- 2. Signs with health and hygiene reminders will be visible throughout the midway.
- 2. Signage in a number of REST AREA tents to provide a "Face Covering Relaxation Zone" for guests and employees.

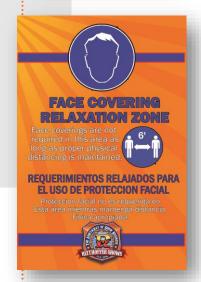
SPECIFIC GUIDANCE BASED ON ATTRACTION OR OPERATION TYPE

RIDES, ATTRACTIONS, EXHIBITS

 Face masks/coverings are recommended for riders to reduce the likelihood of airborne virus droplets transferring from one person to another during the ride.







- Face masks or cloth face coverings provide additional safety for guests and employees and guests should be encouraged to wear them, particularly in these circumstances:
 - a. When interacting with employees
 - In areas where it would be difficult to maintain at least 6 feet of physical distance from others.
- On many rides (Note that due to the dynamics of some attractions, loose fitting masks/face coverings may not be permitted.)
- 4. We will evaluate the speed and other dynamics of each attraction to ensure masks/face coverings of various types (i.e. common surgical masks with loops around ears, masks/face coverings with a strap that goes around the back of the head, fabric tied around head) can be safely worn and secured on rides. Masks/face coverings should not present a loose-article hazard or interfere with the safe operation of the attraction.
- 5. Employee/guest interactions should not be prolonged and social conversation that would extend interactions should be minimized.
- 6. Employees should wash/sanitize their hands frequently.
- 7. Follow manufacturer guidelines/standard operating protocols to ensure restraints are locked, seatbelts are fastened, and riders are properly secured. The guests and employees should wear face masks/face coverings during the process as long as the masks/face coverings do not interfere with the safe operation of the ride.
- 8. Adjust queue lines and waiting areas to allow for proper physical distancing. Mark the floor or add signs to designate the appropriate 6 feet of physical distance space between individuals or family members/others who live in the same house. If the queue line involves steps, consider guidelines to specify some steps should remain empty between guests.
- 9. Consider reducing the number of guests per ride vehicle to facilitate physical distancing between riders.





- 10. Board family members/others living in the same household in the same vehicle when possible.
- 11. As a general rule, employees should avoid physically assisting/lifting guests. If a guest needs assistance, ask another family member to help. (Employees may still need to physically assist/lift guests in the event of a ride evacuation.)
- 12. During ride evacuations, employees and guests should wear face masks/ face coverings if doing so does not restrict visibility and create a hazard.
- 13. If employees, safety, or medical personnel are managing a rescue involving injuries, they should wear appropriate PPE as dictated by First Aid/medical protocols.
- 14. Consider eliminating single-rider lines as they are typically designed to help fill in every open seat, which may not be the right approach in a time of physical distancing.
- 15. All high-touch surfaces, regardless of location, should be sanitized. The frequency and approach to sanitizing should be based on the surfaces and on guidelines provided on the cleaning chemicals.

 Make sure virus kill times/drying times are considered prior to cleaning. Also, make sure the attraction or surface is secured so employees can safely access the areas they need to clean.

FOOD AND BEVERAGE OPERATIONS

- Reduce seating to support physical distancing in seating areas. Families/people residing in the same house can be seated together.
- 2. Tables should be arranged such that the distance from the back of one chair to the back of another chair should be more than 3 feet apart and that guests face each other from a distance of at least 3 feet.
- 3. Condiments can be provided in single-serving packets.
- 4. All straws should be wrapped. Consider pre-packaged plastic flatware.







- 5. Self-service options and refillable drink containers should be avoided if possible, to reduce the likelihood of multiple guests touching common surfaces. Use single-use cups instead. Employees should staff beverage service operations, rather than allowing guests to serve themselves to minimize contact and keep equipment clean and sanitary. Alternatively, self-serve stations can be used if an employee cleans the machine after every use. At beverage locations where employees fill the cups, beverage refills can be orchestrated by giving a new, full paper cup to each guest for each refill. Consider selling refillable drink containers but seal them in plastic and explain by showing (not using) the container. They will receive unlimited refills in single-use cups.
- 6. Sanitize trays thoroughly after every use. Sanitize all tray stands frequently.
- 7. Touch-free payment options, including contactless payments should be used when possible. Check with your payment partners to increase the limits for "no PIN" and "no signature" transactions to reduce contact with the equipment.
- 8. Avoid cash handling when possible. If cash handling is permitted, cash must not be handled by employees who handle food.
- 9. Check presenters, pens, and other reusable guest contact items should be single use or sanitized after every use.
- 10. Storage containers should be sanitized before and after each use.
- 11. Kitchen areas should be thoroughly cleaned and sanitized regularly. General kitchen cleaning should be frequent and performed according to use.
- 12. Follow the usual steps when handwashing (wash, disinfect, rinse). Drying using disposable paper towels is recommended.
- 13. Vending machines should be sanitized frequently.







RETAIL AND MERCHANDISE

- Sell hand sanitizer (with at least 60% alcohol), masks/face coverings, and face coverings as guest convenience items.
 Coordinate with the operations department to ensure the masks/face coverings you sell are appropriate for your attractions.
- 2. Educate customers with appropriate signage to only touch what they intend to purchase.
- 3. Create floor markings that provide minimum guide distances between customers for service or cashiers.
- 4. Use physical barriers to separate staff from guests at cash registers and in merchandise pick-up locations where needed. Many businesses are using plexiglass/acrylic panels for these barriers to provide optimum visibility.
- 5. All sales should be final until further notice.
- 6. Some items should be placed in plastic packages to reduce handling/facilitate sale.

GAMES AND FAMILY ENTERTAINMENT ATTRACTIONS

- Hand sanitizing stations should be easily accessible in games and attraction areas.
- 2. Establish cleaning protocols for machines and game components (rings, bucks, bean bags, balls, water guns, etc.) to insure they are cleaned frequently.
- 3. Consider providing hand sanitizer and self-service sanitizing wipes throughout the facility so guests can help maintain cleanliness.
- 4. Machines should be placed to allow for 6 feet of physical distancing between players. Rather than moving machines, some machines can be turned off or otherwise inactivated to keep guests from using adjacent machines.
- Consider adding physical barriers between players and between players and employees. Clean barriers and other high-touch surfaces frequently.



- In multi-player games, physical distancing should be maintained between players unless those players are family members/people who all live in the same household in which case, they can sit closer to each other.
- 7. Reconsider operating soft games, ball pools, and inflatables where physical distancing and sanitation protocols may be difficult to manage.



ADDITIONAL QUESTIONS AND NOTES

Gloves – Gloves provide a false sense of security and are therefore not recommended as a part of general protocols. If someone wears gloves, touches an unclean surface, then touches their face or another surface, they will spread germs. Rather, frequent hand washing is important to ensure hands are clean. Hence, gloves are not included in most of this guidance. This guidance does not apply to protocols that require gloves (i.e. food handling, cleaning functions with chemicals, First Aid operations), which should be strictly followed.

Hot vs. Cold Water for Hand Washing – The U.S. Centers for Disease Control recommends handwashing be performed for 20 seconds using warm or cold water and soap. Hot water is not required, and warm and cold water are equally effective. The key is in the duration (20 seconds or more) and the use of soap. The chemical makeup of soap/soap bubbles break the walls of the bacteria and the water washes it away.

Liability Waivers – Many governments do not honor/accept liability waivers and can be socially unacceptable in some parts of the world, limiting their effectiveness. As an alternative, operators may want to post signs/notices to ensure guests understand there is known risk associated in being in public spaces with others.



It is safe and practical to begin reopening commercial recreational attractions and midways.

Operating and visiting these facilities during the reopening phases of COVID-19 is a shared responsibility between the public and facility operators. Guidelines such as those listed above, but especially focused on: good communication of requirements, not visiting attractions nor coming to work if you feel ill, hand washing/hand sanitizing, wearing PPE in appropriate circumstances, and social distancing, must be followed by all participants.

These guidelines serve as minimum recommendations for both the public and midway attraction operators. These guidelines should be adjusted, relaxed, and/or eliminated based on current requirements, guidance from local health authorities and as permitted by local and state government.



Reithoffer Shows COVID-19 Preparedness and Response Plan For Employees

Reithoffer Shows aims to protect its workforce by enacting all appropriate prevention efforts. We are continually monitoring guidance from local, state, and federal health officials and implementing workplace and plan modifications where appropriate.

Employees with questions are encouraged to contact their immediate supervisor

Prevention Efforts and Workplace Controls

Cleanliness and Social Distancing

Employees are asked to follow social distancing guidelines of 6 ft apart We recommend social distancing and other safety measures and establish the following:

- Large gatherings are minimized whenever possible.
- Employees are encouraged to maintain physical distance even when on break, as well as before and after working hours.
- Employees are required to maintain physical distance when reporting to work, and leaving work.
- Company may utilize flexible work hours, wherever possible, to limit the number of employees simultaneously working on-site.
- Employees' interactions with the general public are modified to allow for additional physical space between parties.

Reithoffer Shows will provide employees with, at a minimum, non-medical grade face coverings.

In addition, Reithoffer Shows is instituting the following cleanliness measures:

- Performing routine environmental cleaning and disinfection, especially of common areas.
- Where available, we will provide hand sanitizer in high-traffic areas.

Employees are expected to minimize COVID-19 exposure by:

- Cleaning work stations at the beginning and end of each day.
- Avoiding, when possible, the use of other employees' phones and other work tools and equipment.
- Frequently washing hands with soap and water for at least 20 seconds.
- Utilizing hand sanitizer when soap and water are unavailable.
- Avoid touching their faces with unwashed hands.
- Avoid handshakes or other physical contact.
- Avoid close contact with sick people.
- Practicing respiratory etiquette, including covering coughs and sneezes.
- Immediately reporting unsafe or unsanitary conditions.
- Complying with our daily screening processes.
- Temp checks

- Seeking medical attention and/or following medical advice if experiencing COVID-19 symptoms.
- Complying with self-isolation or quarantine orders.

Supplemental Measures Upon Notification of Employee's COVID-19 Diagnosis and/or Symptoms

An employee with a COVID-19 diagnosis or who displays symptoms consistent with COVID-19 must be immediately removed from the worksite.

In response to a confirmed diagnosis or display of COVID-19 symptoms, Reithoffer Shows will:

- Inform all employees with and near whom the diagnosed/symptomatic employee worked of a potential exposure.
- Keep confidential the identity of the diagnosed/symptomatic employee; and
- Conduct deep cleaning of the diagnosed/symptomatic employee's work area as well as those common areas potentially infected by the employee.

All employees who worked in sustained, close proximity to the diagnosed/symptomatic employee are also removed from the worksite for at least 14 days; however, should these exposed employees later develop COVID-19 symptoms and/or receive a confirmed diagnosis, they may not report on-site until all return-to-work requirements are met, defined below.

We will also complete an OSHA Form 300, as well as a Form 301, "if it is more likely than not that a factor or exposure in the workplace caused or contributed to the illness." If an employee infects a coworker, the coworker has suffered a work-related illness if one of the recording criteria (e.g., medical treatment or days away from work) is met.

Identification and Isolation of Sick and/or Exposed Employees

Risk and exposure determinations are made without regard to employees' protected characteristics, as defined by local, state, and federal law.

Any health-related information and documentation gathered from employees is maintained confidentially and in compliance with state and federal law. Specifically, medical documentation is stored separate from employees' personnel documentation.

Employees' Self-Monitoring

The following employees should <u>not</u> report to work and, will be removed from the regular work schedule:

- Employees who display COVID-19 symptoms, such as fever, cough, shortness of breath, sore throat, new loss of smell or taste, and/or gastrointestinal problems, including nausea, diarrhea, and vomiting, whether or not accompanied by a formal COVID-19 diagnosis;
- Employees who, in the last 14 days, have had close contact with and/or live with any person having a confirmed COVID-19 diagnosis; and
- Employees who, in the last 14 days, have had close contact with and/or live with any person displaying COVID-19 symptoms, such as fever, cough, shortness of

breath, sore throat, new loss of smell or taste, and/or gastrointestinal problems, including nausea, diarrhea, and vomiting.

Such employees may only resume in-person work upon meeting all return-to-work requirements, defined below.

Daily Screenings

To prevent the spread of COVID-19 and reduce the potential risk of exposure, Reithoffer Shows will screen employees on a daily basis.

Employees are asked the following questions before entering the worksite:

- 1. Are you <u>currently</u> suffering from any of the following symptoms fever, cough, shortness of breath, sore throat, new loss of smell or taste, and/or gastrointestinal problems, including nausea, diarrhea, and vomiting?
 - a. Temperature checks are performed daily100.4 is our limit
 - b. If yes, access is denied, and employee is advised to self-isolate/self quarantine at home, until employee is permitted to return to work as defined below.
- 2. Have you lived with, or had close contact with, someone in the last 14 days diagnosed with or displaying the symptoms of COVID-19?
 - a. If yes, access is denied, and employee is advised to self-isolate/selfquarantine at home, until at least 14 days after the close contact.

Employees who develop symptoms during their shift must immediately report to their supervisor and/or Human Resources.

Return-to-Work Requirements

Employees who were themselves diagnosed with COVID-19 may only return to work upon confirmation of the cessation of symptoms and contagiousness, proof of which may be acquired via the test-based strategy or the non-test-based strategy.

- Resolution of fever without the use of fever-reducing medications;
- Improvement in respiratory symptoms (e.g., cough, shortness of breath);
- Employees are required to submit a release to return to work from a healthcare provider

Custom Printed Masks for Reithoffer Shows



Style: REITHOFFER SHOWS

Colors: Royal w/ Full-Color Print





Hand Sanitizing Stations:









MODEL: SAFECHECK WALKTHROUGH BODY TEMPERATURE DETECTOR **Product Introduction:**

The SafeCheck walkthrough body temperature detector features non-contact infrared (IR) temperature sensing system.

It solves the problem of rapid and non-contact screening of abnormal temperature, with high-screening accuracy, while greatly reducing the probability of staff or clients being exposed to infection.

As well, it improves the efficiency of detection and clearance in highly crowded areas.

- ⊗ Non-contact detection mode, 3" to 9" detection distance

- Single infrared detector, can be dual detector (optional)
- Our solution is lightweight and user friendly

Performance:

No.	Technical Standard	Technical Parameters
1	Temperature Display	Show in the LED Digital Display
2	Infrared Detector Height	a. The detector height for the MP1 = 5'b. The detector height for the MP2 = 5' and 3'
3	Temperature Display	Real-time
4	Alarming and Accounting	≥ 98.6°F (37°C)
5	Non contact Detection & Position	3 to 9 inches / Forehead and Wrist
6	Temperature Detection Precision	± 0.54°F (0.3°C)
7	Passing Rate	70 persons/minute
8	Alarming Zero Out	Supported
9	Modular Design	10 minutes fast installation
10	Vertical Dimension	2200(H) x 870(W) x 400(D) mm 7' 2.6"(H) x 2' 10.2"(W) x 1' 3.7"(D)
11	Vertical Channel Size	2000(H) x 710(W) mm 6' 6.74"(H) x 2' 3.9" (W)
12	Panel Material	Fireproofing PVC
13	Certificate	CE approved, ISO 14001, ISO9001, OHSAS18001
14	Carton Box Dimension Size	2300x330x460mm 7' 6.55" x 1'0.9" x 1' 6.11"
15	N.W/G.W	30G/35KG 0.066LB / 77.16 LB
16	Working environment temperature	-20~45°C / -4~113°F
17	Relative Humidity	≤ 90% (RH)
18	Working Voltage	AC100-240, 50~60 Hz
19	Location	Indoor / outdoor under a canopy or tent
20	Warranty	12 months
21	Application	Train Station, School, Hospital, Office Building, Plant, University, Corporate, Court House











REITHOFFER SHOWS CLEANING/DISINFECTANTS

KOC-86 - THE BACTERIA KILLER WHAT IS KOC-86?

KOC-86® self-sanitizing coating is a water-based photocatalyst Titanium Dioxide (TiO2) solution. It can be applied to all surfaces: wood, concrete, vinyl, fabric, etc. It works 24 hours a day, 7 days a week. It slowly destroys any microorganism that touches the surfaces such as viruses, bacteria, mold, fungi, or any other microorganism for 6-12 months.

HOW DOES KOC-86 WORK? #1 KILLS BACTERIA WHEN APPLIED #2 CONTINUES TO WORK 24/7



 This product will be applied to every surface throughout our midway prior to each event opening day. Even though it only requires a coating every 6 months we will "fogging" the whole midway before every event.

PRIME-TIME DISINFECTANT/CLEANER

UV light (sunlight) and TiO2 (Primetime) have been used as a disinfectant in our drinking water for over 25 years. The UV light triggers sterilization from the TiO2. The patent-pending process uses a 2-step method to provide a self-sanitizing coating that adheres to all surfaces which are activated by UV light 24 hours a day, 7 days a week.

 This disinfectant will be used by our Clean Team and staff to periodically clean all "touch" surfaces throughout each day. It works well with KOC-86 and will not remove any of its coating or ability to continue to work.